

# IELTS Listening Lesson 23

Setting statement:

*You will hear a museum guide giving an introductory talk to a group of visitors at the local history museum.*

Questions 1–5

Complete the sentences below.

Write NO MORE THAN TWO WORDS AND/OR A NUMBER for each answer.

1. The Pioneer Hall displays early settlers' tools, furniture, and \_\_\_\_\_.
  2. The Industrial Gallery includes a restored \_\_\_\_\_ cab.
  3. The rotating exhibit on the first floor focuses on the contributions of \_\_\_\_\_.
  4. Glenridge residents can receive a \_\_\_\_\_ discount with proof of address.
  5. Guided tours take approximately \_\_\_\_\_ minutes to complete.
- 

Questions 6–10

Choose the correct letter, A, B, or C.

6. Where are the upstairs restrooms located?
  - A. Near the art gallery entrance
  - B. At the back past the gallery
  - C. Next to the exhibit hall
7. What is the current gift shop promotion?
  - A. All books are half price

B. Buy one, get one free

C. Buy two books, get one at a discount

8. What is mentioned about the museum café?

A. It opens before 9:00 a.m.

B. It stays open until the museum closes

C. It's outside the museum's west entrance

9. What are visitors asked not to do inside the exhibit areas?

A. Use the elevators

B. Eat or drink

C. Sit on the benches

10. How can visitors leave feedback about their experience?

A. Fill out a card at the front desk

B. Speak directly to a staff member

C. Post a note on the comment wall

---

## Script

Good morning everyone, and welcome to the Glenridge Local History Museum! My name is Amelia, and I'll be giving you a brief orientation before you begin your visit. Whether you're a longtime resident of Glenridge or just passing through, we're delighted to have you here today. Our museum celebrates the rich and varied history of this region—from the early settlement period right through to the present day.

Let me begin by explaining how the museum is laid out. The entire museum is arranged over two floors. On the ground floor, you'll find our permanent exhibits, which are organized chronologically. We start in the Pioneer Hall, which highlights the arrival of European settlers in the early 1800s. There you'll see original farming tools, handmade furniture, and letters written by early homesteaders. Many of these artifacts were donated by local families and give a very personal view of what life was like back then.

Next to the Pioneer Hall is the Industrial Gallery, which traces the development of Glenridge during the early 20th century. This section includes fascinating displays on the local textile mills and the railroad, both of which played crucial roles in shaping the town's economy. Don't miss the restored steam locomotive cab—it's always a favorite among visitors.

Moving further along the ground floor, you'll come to the War and Service exhibit, which explores the town's contributions to national efforts during both world wars. You'll see wartime posters, military uniforms, and even a recreated air-raid shelter. There's also an interactive touchscreen where you can look up stories of Glenridge residents who served overseas.

Upstairs on the first floor, we feature rotating exhibits that change every three months, so there's always something new to discover. Currently, we're showing an exhibit called *"Women of Glenridge: Voices Through the Century"*, which highlights influential local women from different periods of the town's history. It includes diaries, photographs, and oral recordings that really bring their stories to life. We also have a small art gallery adjacent to the main exhibit space, which features local artists' interpretations of historical events. Be sure to check that out if you have the time.

Now, let's talk about a few practical matters. Admission to the museum is \$10 for adults, \$6 for seniors and students, and free for children under 12. If you're a resident of Glenridge, bring proof of address and you'll receive a 20% discount on any ticket type. Members of the museum, of course, enter for free. If you'd like to become a member, just visit the front desk before you leave today.

We also offer guided tours at 11:00 a.m. and 2:00 p.m. daily. These tours last about 45 minutes and are included in the price of your admission. They're a great way to get additional context about the exhibits, especially if this is your first time here. If you're interested, simply gather near the Pioneer Hall five minutes before the scheduled start time.

Now, let me mention some of the facilities we have available. There are restrooms on both floors of the museum. The ground floor restrooms are located near the main entrance, while the upstairs ones are toward the back, just past the art gallery. Lockers are available free of charge if you'd like to store your bags while you look around—just ask at the front desk for a token.

Our gift shop, which is located near the exit, carries a range of books, postcards, and souvenirs related to Glenridge's history. Right now, we're running a special promotion: buy any two books and get a third one half price. There's also a small selection of locally made crafts, including pottery and textiles. These make for wonderful gifts or keepsakes.

If you're feeling hungry during your visit, we have a small café just outside the museum's west entrance. It serves light meals, snacks, and drinks throughout the day. The café opens at 9:30 a.m. and closes at 4:00 p.m., so it's a good spot to relax either before or after your tour. Please note, though, that food and drink are not permitted inside the museum exhibit areas.

Before I finish, a couple of quick notes about photography and accessibility. Photography is allowed in most areas of the museum, but please do not use flash, especially around delicate items. Some exhibits have signs posted where photography is restricted—please respect these. As for accessibility, the museum is fully wheelchair accessible, with lifts connecting both floors, and there are several benches placed throughout the galleries for anyone who needs to rest.

Finally, we encourage feedback from our visitors. Near the gift shop, you'll find a visitor comment wall, where you can leave a note or suggestion. We're always looking for ways to improve the experience for everyone who walks through our doors.

That's everything from me. Feel free to explore the museum at your own pace, and don't hesitate to ask any of our volunteers or staff members if you have questions during your visit. Enjoy your time at the Glenridge Local History Museum, and thank you for coming!

---

## Answer Key

1. letters
2. locomotive
3. women
4. 20%
5. 45
6. B
7. C
8. C
9. B
10. C