

## **TOEIC 900 Business English Lesson:**

### **Lesson 26: Risk Management and Contingency Planning Discussion**

#### **Role-Play Dialogue Text (Approx. 10 minutes):**

**Risk Manager:** Good morning. I'd like to discuss our risk management and contingency plans.

**Operations Manager:** Good morning. What risks do you foresee that we should address?

**Risk Manager:** I believe we should focus on potential operational and financial risks. If we develop a robust contingency plan, then we could minimize disruptions.

**Operations Manager:** That's a critical point. What measures do you propose?

**Risk Manager:** I propose that we conduct a risk assessment and create scenario-based action plans. This approach might help us respond quickly to unexpected events.

**Operations Manager:** Excellent. Let's schedule a workshop to finalize these plans.

**Risk Manager:** I'm confident this risk management strategy will be beneficial for our operations.

#### **Comprehension Questions and Sample Answers (Approx. 5 minutes):**

1. **Q:** What is the main topic of the discussion?

**A:** The discussion focuses on risk management and contingency planning.

2. **Q:** How is the conditional sentence used?

**A:** "If we develop a robust contingency plan, then we could minimize disruptions."

3. **Q:** Which modal verbs are present?

**A:** “Should” and “could/might” (e.g., “we should focus” and “this approach might help”).

4. **Q:** What is the proposed solution for managing risks?

**A:** Conduct a risk assessment and create scenario-based action plans.

### **Teacher’s Lesson Points (Concise Version):**

- **Prep:** Focus on vocabulary (risk management, contingency, assessment, scenario, disruption).
  - **Intro (2–3 min):** Discuss the importance of risk planning in business.
  - **Reading & Analysis (10 min):** Student reads dialogue aloud; emphasize clear explanation of risks.
  - **Comprehension (5 min):** Ask questions; provide feedback.
  - **Role-Play:** Teacher as Operations Manager, student as Risk Manager.
  - **Wrap-Up (2–3 min):** Recap vocabulary; assign homework (draft a brief risk management plan using modal verbs and conditionals).
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