

TOEIC 900 Business English Lesson:

Lesson 24: Employee Engagement and Team Building Discussion

Role-Play Dialogue Text (Approx. 10 minutes):

HR Manager: Good morning. I'd like to discuss strategies to improve employee engagement and team building.

Team Leader: Good morning. What initiatives do you propose?

HR Manager: I believe we should organize regular team-building activities. If we create opportunities for interaction, then we could boost morale and collaboration.

Team Leader: That sounds beneficial. What specific activities do you suggest?

HR Manager: I propose that we plan quarterly retreats and monthly team lunches. This approach might foster a stronger team spirit.

Team Leader: Excellent. Let's draft an engagement plan and implement it next month.

HR Manager: I'm confident these initiatives will be beneficial for our team's performance.

Comprehension Questions and Sample Answers (Approx. 5 minutes):

1. **Q:** What is the goal of the discussion?

A: The goal is to improve employee engagement and team building.

2. **Q:** How is the conditional sentence used?

A: "If we create opportunities for interaction, then we could boost morale and collaboration."

3. **Q:** Which modal verbs are used?

A: "Should" and "could/might" (e.g., "we should organize" and "this approach might foster").

4. **Q:** What activities are proposed?

A: Quarterly retreats and monthly team lunches.

Teacher's Lesson Points (Concise Version):

- **Prep:** Review vocabulary (engagement, team building, morale, collaboration, initiative).
 - **Intro (2–3 min):** Brief discussion on effective team-building strategies.
 - **Reading & Analysis (10 min):** Student reads dialogue aloud; focus on positive, engaging language.
 - **Comprehension (5 min):** Ask questions; provide feedback.
 - **Role-Play:** Teacher as Team Leader, student as HR Manager.
 - **Wrap-Up (2–3 min):** Recap key terms; assign homework (draft an employee engagement plan using modal verbs and conditionals).
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