

## **TOEIC 900 Business English Lesson:**

### **Lesson 14: Workplace Diversity and Inclusion Discussion**

#### **Role-Play Dialogue Text (Approx. 10 minutes):**

**HR Director:** Good morning. Today, I'd like to discuss our workplace diversity and inclusion initiatives.

**Department Manager:** Good morning. What specific measures do you suggest?

**HR Director:** I believe we should implement regular training and create affinity groups. If we promote diversity, then we could foster a more inclusive culture.

**Department Manager:** That sounds positive. What benefits do you expect from these initiatives?

**HR Director:** I propose that we enhance employee engagement and improve creativity across teams. This approach might lead to better overall performance.

**Department Manager:** I agree. Let's develop a detailed plan to roll out these initiatives.

**HR Director:** Excellent. I will prepare a draft for review.

**Department Manager:** Great. I'm confident this initiative will be beneficial for our company.

#### **Comprehension Questions and Sample Answers (Approx. 5 minutes):**

1. **Q:** What is the main focus of the discussion?

**A:** The focus is on workplace diversity and inclusion initiatives.

2. **Q:** How is the conditional sentence used?

**A:** "If we promote diversity, then we could foster a more inclusive culture."

3. **Q:** Which modal verbs are used in the dialogue?

**A:** “Should” and “could/might” (e.g., “we should implement” and “this approach might lead to”).

4. **Q:** What benefits are expected from the initiatives?

**A:** Enhanced employee engagement, creativity, and overall performance.

### **Teacher’s Lesson Points (Concise Version):**

- **Prep:** Focus on key terms (diversity, inclusion, affinity groups, engagement, culture).
  - **Intro (2–3 min):** Initiate discussion on the benefits of diversity.
  - **Reading & Analysis (10 min):** Student reads dialogue aloud; emphasize persuasive language.
  - **Comprehension (5 min):** Ask questions; provide feedback.
  - **Role-Play:** Teacher as Department Manager, student as HR Director.
  - **Wrap-Up (2–3 min):** Recap vocabulary; assign homework (prepare a short plan on diversity initiatives using modal verbs and conditionals).
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