

- A. _____ . Can I help you?
- B. Yes. There's something wrong with my _____.
Can you send a _____ to fix it as soon as possible?
- A. Where do you live?
- B. _____ in _____.
- A. I can send a _____ tomorrow morning. Is that okay?
- B. Not really. I'm afraid I won't be home tomorrow morning.
I'll be _____ing.
- A. How about tomorrow afternoon?
- B. Tomorrow afternoon? What time?
- A. Between _____ and _____.
- B. That's fine. Somebody will be here then.
- A. What's the name?
- B. _____.
- A. And what's the address again?
- B. _____ in _____.
- A. And the phone number?
- B. _____.
- A. Okay. We'll have someone there tomorrow afternoon.
- B. Thank you.



1. *Ajax Home Electronics Service*
repairperson



2. *Ace Electrical Repair*
electrician



3. *Patty's Plumbing and Heating*
plumber



4. *Larry's Lock Repair*
locksmith

TROUBLE WITH CARS

It might seem hard to believe, but my friends and I are all having trouble with our cars. There's something wrong with all of them!



Charlie is having trouble with his. The brakes don't work. He tried to fix them by himself, but he wasn't able to, since he doesn't know anything about cars. Finally, he took the car to his mechanic. The mechanic charged him a lot of money, and the brakes **STILL** don't work! Charlie is **really** annoyed. He's having a lot of trouble with his car, and he can't find anybody who can help him.



Betty is having trouble with hers. It doesn't start in the morning. She tried to fix it by herself, but she wasn't able to, since she doesn't know anything about cars. Finally, she took the car to her mechanic. The mechanic charged her a lot of money, and the car **STILL** doesn't start in the morning! Betty is **really** annoyed. She's having a lot of trouble with her car, and she can't find anybody who can help her.



Mark and Nancy are having trouble with theirs. The steering wheel doesn't turn. They tried to fix it by themselves, but they weren't able to, since they don't know anything about cars. Finally, they took the car to their mechanic. The mechanic charged them a lot of money, and the steering wheel **STILL** doesn't turn! Mark and Nancy are **really** annoyed. They're having a lot of trouble with their car, and they can't find anybody who can help them.



I'm having trouble with mine, too. The windows don't go up and down. I tried to fix them by myself, but I wasn't able to, since I don't know anything about cars. Finally, I took the car to my mechanic. The mechanic charged me a lot of money, and the windows **STILL** don't go up and down! I'm **really** annoyed. I'm having a lot of trouble with my car, and I can't find anybody who can help me.

✓ READING CHECK-UP

WHAT'S THE WORD?

- Charlie tried to fix _____ car by _____.
- Mark and Nancy's mechanic charged _____ a lot and still didn't fix _____ car.
- Betty can't find anybody to help _____ fix _____ car.
- I'm having trouble with _____ car, too. _____ starts in the morning, but the windows are broken.
- The windows don't go up and down. I tried to fix _____ by _____, but I couldn't.
- My friends and I can't fix _____ cars by _____, and we're all very angry at _____ mechanics.

LISTENING

WHAT'S THE WORD?

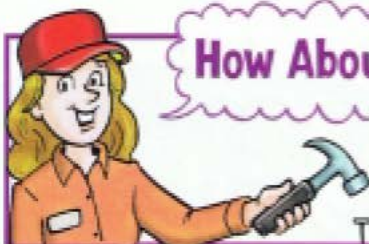
Listen and choose the word you hear.

- a. him b. her
- a. him b. them
- a. them b. him
- a. yours b. hers
- a. yourself b. yourselves
- a. our b. her

WHAT ARE THEY TALKING ABOUT?

Listen and choose what the people are talking about.

- a. stove b. sink
- a. dishwasher b. garbage disposal
- a. TV b. camcorder
- a. headphones b. cell phone
- a. windows b. car



How About You?

Are you "handy"? Do you like to fix things? Tell about something you fixed. What was the problem? How did you fix it? Also, tell about something you **COULDN'T** fix. What was the problem? What did you do?

How to Say It!

Giving Advice

A. I'm having trouble with my car.

- B. { You should
You ought to
I think you should
I think you ought to } *take it to a mechanic.*



Practice conversations with other students. Talk about problems and give advice.

IN YOUR OWN WORDS

FOR WRITING AND DISCUSSION

THAT'S WHAT FRIENDS ARE FOR!



Frank has some very nice friends. He sees his friends often. When he needs help, they're always happy to help him. For example, last week Frank moved to a new apartment. He couldn't move everything by himself, and he didn't really have enough money to hire a moving company. His friends came over and helped him move everything. He was very grateful. His friends said, "We're happy to help you, Frank. That's what friends are for!"



Emma has some very special friends. She sees her friends often. When she needs help, they're always happy to help her. For example, last month the faucet broke in Emma's kitchen and flooded her apartment. There was water in every room. She couldn't fix everything herself, and her superintendent didn't help her at all. Her friends came over and helped her fix the faucet and clean up every room in the apartment. She was very grateful. Her friends said, "We're happy to help you, Emma. That's what friends are for!"

It's nice to have friends you can rely on when you need help. Tell about a time when your friends helped you. Tell about a time when you helped a friend.

PRONUNCIATION Deleted h

Listen. Then say it.

Tell him I said "Hello."

I'll be glad to help him.

He can get dressed by himself.

The mechanic charged him a lot of money.

Say it. Then listen.

Tell her I said "Hello."

I'll be glad to help her.

She can make lunch by herself.

The mechanic charged her a lot of money.



Think about a very good friend. Write about this person in your journal.



CHAPTER SUMMARY

GRAMMAR

PRONOUN REVIEW

Subject Pronouns	Object Pronouns	Possessive Adjectives	Possessive Pronouns	Reflexive Pronouns
I	me	my	mine	myself
you	you	your	yours	yourself
he	him	his	his	himself
she	her	her	hers	herself
it	it	its	—	itself
we	us	our	ours	ourselves
you	you	your	yours	yourselves
they	them	their	theirs	themselves

SOME/ANY

There's something wrong with my washing machine.
I'm sure you'll find somebody/someone who can fix it.
I don't know anything about washing machines.
Do you know anybody/anyone who can help me?

POSSESSIVE OF SINGULAR & PLURAL NOUNS

neighbor – neighbor's dog
neighbors – neighbors' son

KEY VOCABULARY

OCCUPATIONS

dentist
electrician
locksmith
mechanic
plumber
repairperson

OBJECTS

address book
brakes
dishwasher
faucet

garbage disposal
headphones
lock

phone book
steering wheel
video camera/camcorder

Communities

Some communities are friendly, and some aren't



There are many different kinds of communities around the world. Communities can be urban (in a city), suburban (near a city), or rural (in the countryside, far from a city).

Urban communities usually have many neighborhoods, where people often live close together in apartment buildings or small houses. Streets in these neighborhoods often have lots of people and many stores and businesses. People in urban neighborhoods often walk or take public transportation to get to places.

In suburban communities, people typically live in separate houses. Stores and businesses are not usually nearby, and people often have to drive to get there. Some suburban communities have public transportation, and others don't.

In rural communities, people often live far apart from each other, not in neighborhoods. There isn't usually any public transportation, and people have to drive everywhere.

Whether in urban, suburban, or rural areas, some communities are friendly, and others aren't. For example, in some communities, people know their neighbors, they help each other, and their children play together all the time. In other communities, people keep to themselves and sometimes don't even know their neighbors' names.

In the old days, most people around the world lived in small towns and villages, where they knew their neighbors. These days, more people live in large urban communities. Experts predict that in the future most people will live in "megacities" of more than ten million people. Will there be friendly neighborhoods in these communities of the future? Time will tell.

Describe your community. Is it urban, suburban, or rural? Is it friendly? In your opinion, what will your community be like in the future?

BUILD YOUR VOCABULARY!

Household Repair People

A. Who's at the door?

B. The _____.



■ appliance repairperson



■ cable TV installer



■ chimneysweep



■ exterminator



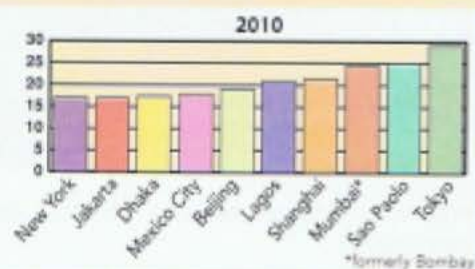
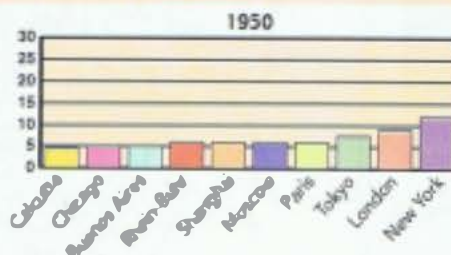
■ house painter



■ TV repairperson

FACT FILE

The Ten Largest Cities In the World: 1950 and 2010
(Population in Millions)



AROUND THE WORLD

Where Friends Get Together



These friends are meeting in the plaza in the center of Guanajuato, Mexico.



These friends are meeting at a coffee shop in Los Angeles.



These friends are talking in a park in Shanghai.

Where do friends meet in different countries you know?

Global Exchange

Juanita: I'm really looking forward to next weekend. Our family will be celebrating my grandparents' fiftieth wedding anniversary! Everybody in my family will be there—my parents, my brothers and sisters, and all my aunts, uncles, and cousins. We're going to have a big dinner at our home. Then, all the grandchildren will present a play that tells the story of my grandparents' lives together. (I'm going to be my grandfather when he was 20 years old!) We're going to have music and dancing, and we're going to give them a special anniversary present—a book of photographs of our whole family through the years. I'll tell you all about the party in my next message.

Send a message to a keypal. Tell about a family celebration you're looking forward to.

LISTENING



Who Are They Calling?

- | | | |
|-------------|-----------------|----------------|
| <u> </u> c | ① Amy Francis | a. mechanic |
| <u> </u> | ② Paul Mendoza | b. locksmith |
| <u> </u> | ③ Jim Carney | c. plumber |
| <u> </u> | ④ Jennifer Park | d. electrician |
| <u> </u> | ⑤ Ed Green | e. carpenter |

What Are They Saying?

