51 Shops and shopping

A Kinds of shops

butcher *

post office

supermarket

book shop

toy shop

hairdresser *

baker *

chemist *

newsagent *

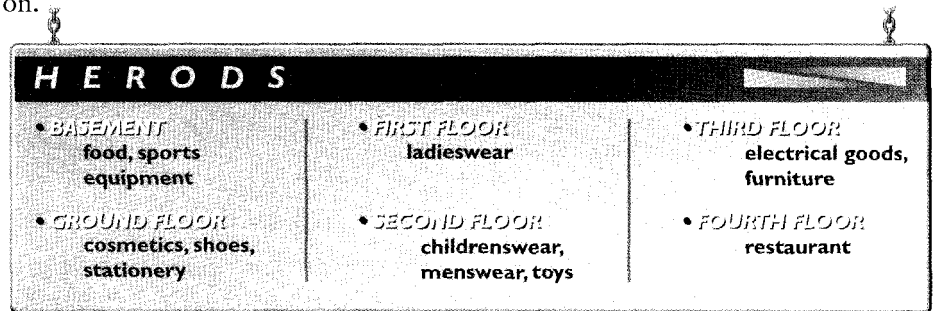gift shop

* These words are also for people's jobs. We often add 's and say: I'm going to the newsagent's to get a paper. Do you want anything from the butcher's?
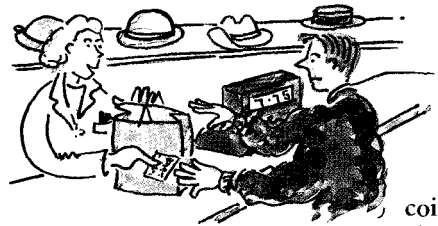
B Department store

A department store is a large shop which sells a lot of different things – clothes, cosmetics, toys and so on.

HERODS

• BASEMENT food, sports equipment	• FIRST FLOOR ladieswear	• THIRD FLOOR electrical goods, furniture
• GROUND FLOOR cosmetics, shoes, stationery	• SECOND FLOOR childrenswear, menswear, toys	• FOURTH FLOOR restaurant

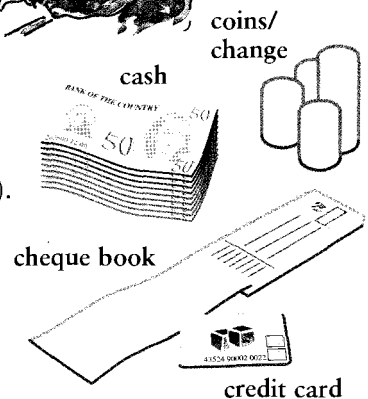(cosmetics = beauty products; stationery = pens, pencils, paper, etc.)

C Going shopping

You buy something from a **shop assistant**.
You pay for it at the **cash desk / till**.
You get a **receipt**.

D Useful phrases

Can I **help** you?
How much does this **cost**?
Can I pay by **cheque / credit card**?
No, **cash** only.
Sorry, I only have a £20 **note**; I don't have any **change** (coins).
Can I **try it on**?
Have you got a **bigger / smaller size /** a **different colour**?
Would you like a **(carrier) bag**?

coins/
change

cash

cheque book

credit card

Exercises

51.1 Match the item with the shop.

| toy shop | butcher's | baker's | gift shop | chemist's | newsagent's |

1 aspirin

3 sausages

5 souvenir T-shirt

2 beach ball

4 postcards

6 bread

51.2 Where do you need to go?

1 I want to get a newspaper. *The newsagent's.*
2 Your hair is too long.
3 I need some stamps.
4 We must get Jim a present.
5 I'd like to buy a book.
6 I want to buy everything in one shop.

51.3 Look at the department store plan in B. Which floor will you go to if you want to buy:

1 an armchair?
2 lipstick?
3 a cup of tea?
4 a packet of tea?
5 a skirt?
6 some tennis balls?
7 a pair of boots?
8 some baby clothes?
9 a tie?
10 a TV?
11 pens?
12 a doll?

51.4 Write the words for these definitions.

1 a person who sells things in a shop *shop assistant*
2 money not a cheque or credit card
3 a person who cuts hair
4 'plastic money'
5 a floor lower than the ground floor

Now write definitions in English for:

6 a £5 note
7 the first floor
8 a receipt
9 a cash desk

51.5 Make a list of ...

1 the shops in a street near you.
2 the departments there are in your favourite department store.

51.6 Fill the gaps in the dialogue.

CUSTOMER: How much does this shirt ....?
SHOP ASSISTANT: £25.
CUSTOMER: I'll take it, please. Can I .... by credit card?
SHOP ASSISTANT: Certainly.
I'll put your receipt in the ....