

TOEIC LESSON MANAGEMENT

(25- minute lesson)

GENERAL INSTRUCTIONS

- A. Orient student on what he/she will do in each type of test. Do this only on chapter 1. **For the remaining chapters; you don't have to do the orientation.**
- B. Student must type his/her answer on the Skype chat box.
- C. Read the choices/ conversation for students using the correct pacing and enunciation. (for listening test)
- D. Read clearly.

Part III: Short Conversations

- A. Tell student that he /she will listen to a conversation. This conversation is not found in his/her copy.
- B. After each conversation, he she must answer the question that is found in his/her copy.
- C. Process student's answer one at a time.
- D. Focus more on the item where student commits mistake. Guide him/her on the correct strategy to use when he/she encounters this test.
- E. Commend student if he/she chooses the correct answer.

REVIEW HOMEWORK from TOEIC 7-2
(refer to TOEIC 7-2 for answers)

**Part 3: Short Conversations
Tapescripts**

1. W: I really enjoyed the meal tonight.

M: My dinner was very tasty.

Let me pick up the tab. You always pay.

W: No. Let's go Dutch.

1. Where is the conversation taking place?
A. In an airport
B. At an office
C. At a restaurant.
D. At a store.

2. W: The restaurant asked us how many we expected at the luncheon next Saturday.

M: I think about sixty members are confirmed. Do we reserve a large dining room?

W: Yes, our club has arranged for a luncheon and a few speeches.

2. How many members are expected?
A. Six members.
B. Fifteen members
C. Forty members.
D. Sixty members.

3. W: Do you think you could fix my bathtub drain while I'm on a sales trip next week?

M: Surely. I still have a copy of your key you left with me 6 months ago.

W: After you finish, please leave it in my apartment. I have a guest coming.

3. What does the woman want from the man?
A. Fix the drain
B. Go together on a sales trip.
C. Change the apartment lock.
D. Leave the key for his guest.

4. M: My tooth filling came out? Can you recommend a good dentist?

Everyone else I know here is out of town.

W: My secretary has a list of 5 good dentists who can accept insurance.

M: That's okay. I will pay for a new filling with my credit card.

4. What is the man going to do?

- A. Visit a clinic.
- B. Plan a trip.
- C. Claim medical insurance.
- D. Ask for a recommendation letter.

5. W: Is the builder still looking for a new engineer?

M: I know they need one with skyscraper construction experience.

W: I will check the Wanted ads and view their website to see if they have a position notice.

5. What are the speakers going to do?

- A. They need cement for the new office
- B. The want ads have a notice for an office
- C. They are planning a new website
- D. They have a job for a construction engineer.

6. M: Do you know that all hotels opened after 1990 are required to have fire alarms in each room and all hallways?

W: What about those hotels older than that?

M: They'll have 3 additional months to install the alarms.

6. What does the man mean?

- A. Hallways should be installed in hotels
- B. Alarms are required to be installed.
- C. There should be many rooms in the hotels.
- D. Many hotels are opened after 1990.

7. M: What kind of job are you looking for?

W: Probably working as a waitress in a restaurant. You know, My major is Hotel Management.

M: Hmm, that will be an interesting experience in your summer vacation.

7. What is the woman looking for?

- A. A good restaurant.
- B. Wanted Ads.
- C. A hotel manager.
- D. A part-time job.

8. W: Hey, John, What are you doing?

M: I'm looking through the wanted ads of this newspaper. I need to get a part-time job to pay my school tuition fee. Maybe I can be a tour guide in the future.

W: well, good luck.

8. What kind of job does the man want to do?

- A. A news reporter
- B. A school teacher.
- C. A salesman.
- D. A tour guide.

9. W: Could I see a dessert menu please?

M: Here you are. I recommend the blackberry cobbler. It's made from scratch every day.

W: Oh, that sounds luscious! But this chocolate mousse looks good too. This is a tough call.

M: If you like, I could bring you a dessert platter and you could try a bite of each before you choose.

9. What is the relationship between the speakers?

- A. Master-servant
- B. Employer-employee
- C. Waiter-customer
- D. Company-client

10. W: I'll take two. Here you are.

M: Do you have any smaller bills? I'm afraid I don't have change for a hundred.

W: I'm sorry, I don't. And I don't have my checkbook with me either. Do you accept credit cards?

M: No, only cash and check. There's an ATM machine in the bank across the street.

10. What problem does the woman have?

- A. She cannot change his job.
- B. She does not have enough money.
- C. Her bills are too large.
- D. She forgot his checkbook. (She forgot her checkbook but she has cash. However, bills are too large.)

11-13. W: Yes, I had a problem with one of your agents yesterday. She was terribly rude to me.

M: I'm sorry to hear that. What happened?

W: First, she seemed to ignore me, even though I was standing right in front of her counter. I stood there for five minutes before she spoke to me. Then, when I told her my toaster didn't work and I wanted my money back, she said, "sorry, all sales are final" and walked away.

M: Oh dear, that is a problem! Rest assured, that's not typical of our service. Now, if I could please get a little more information, I'll resolve this promptly for you.

11. For what purpose is the woman talking to the man?

- A. To congratulate
- B. To argue
- C. To complain

(The woman said: Yes, I had a problem with one of your agents yesterday. She was terribly rude to me.)

- D. To persuade

12. What problem does the woman have?

- A. Poor customer service
- B. A defective cell phone
- C. Lack of information
- D. Bad personal hygiene

13. What does the man promise?

- A. More information
- B. Better service
- C. Termination
- D. Resolution

The man said: /last sentence/ "Now, if I could please get a little more information, I'll resolve this promptly for you."

14-15. W: Hello, I need to make a service appointment for my 2006 Toyashi Camelot. It doesn't shift smoothly. When shift from second to drive, the engine stalls for a minute before it kicks in.

M: OK, we'll need to take a look at that. I have openings Tuesday morning at 9, Wednesday at 11, Thursday at 8 and 10, and Friday at noon and 2.

W: Let me see...Wednesday and Friday won't work. Tuesday's good. Wait, Thursday's better. Let's do the 8 o'clock.

M: Right. Eight on Thursday. What's your name?

14. What is the main purpose of the conversation?

- A. To solve a problem
- B. To discuss automobiles
- C. To set an appointment

(The woman said: "Hello, I need to make a service appointment for my 2006 Toyashi Camelot")

D. To service a car

15. When is the woman's appointment?

A. Tuesday at 9

B. Wednesday at 11

C. Thursday at 10

D. Thursday at 8