

QUESTION 10: PROPOSE A SOLUTION

Directions:

In this part of the test, you will be presented with a problem and asked to propose a solution. You will have 30 seconds to prepare. Then you will have 60 seconds to speak. In your response, be sure to show that you recognize the problem, and propose a way of dealing with the problem.

Hi. This is James Julian from apartment 25A. I made a call this morning and requested for a plumber to come up and take care of my problem. The faucet in the sink is leaking, and I just can't stand the loud noise the dropping of water has caused.

It's already 3:00 in the afternoon now and nobody has done something about this.

When is a plumber coming and do something about this problem?