

QUESTION 10: PROPOSE A SOLUTION

Directions:

In this part of the test, you will be presented with a problem and asked to propose a solution. You will have 30 seconds to prepare. Then you will have 60 seconds to speak. In your response, be sure to show that you recognize the problem, and propose a way of dealing with the problem.

Hi, this is Tina Clarkson. I'm calling from room 12. We are a family of six, and there are only two small beds in this room. The front desk officer said this was the only room available, and he must have thought it was only for two people. We can't possibly all fit on these two beds. We have two teenagers, a toddler and a baby. Are you sure there are no other rooms available? All of the other hotels in town are booked because of the boat racing tomorrow. My husband is one of the competitors and he needs a good night's rest.