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TOEIC PART 7

READING

COMPREHENSION

prohibited.

DIRECTIONS

In Part VII you will read passages in the form of letters, ads, memos, faxes, schedules, etc. The reading section has a number of single passages and double passages. You will be asked 2-4 questions about each single passage, and 5 questions for each double passage. Sometimes you will be asked for specific details. Other times you will be asked about what the passage implies. In the paired passages you will also be asked to make connections between the two related texts. On the real test you will not have time to read every word. You need to practice scanning and reading quickly for details.

Shopping is the best kind of therapy, and at Westgate Mall we want to make your shopping experience as exciting and enjoyable as possible. We've got over 150 shops offering a huge range of innovative and fashionable products. There are also over 25 cafes and restaurants for you to choose from so that you can unwind and feel refreshed before heading back to the shops! And it's right here in the city center, only 500 meters from the Central Subway station, and just around the corner from the fashionable Theatre District. In order to ensure that the time you spend at Westgate Mall is as enjoyable as possible, we've made sure that everything you need is on hand. There are shopper lockers where you can store your bags available in the South Mall; ample restrooms with baby changing facilities, and for your safety, security cameras are located throughout the mall. If you need any help finding your way around, information on travel, accommodation and entertainment, or advice on where to buy the things you need, come to our Customer Service desk on level three.

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1. Where is the text most likely to be from?

a. a tourist brochure

b. a newspaper

c. a blog

d. a text book

2. What is the best way to travel to the mall?

a. by car

b. on foot

c. by subway

d. by bus

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3. What can be found in the South Mall?

a. restrooms

b. storage facilities

c. the Customer Services desk

d. a theatre

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4. Which of the following is NOT supplied at the customer services desk?

a. information about hotels

b. a place to store bags

c. details about entertainment

d. directions

We'll beat: *PC Express, Mercury Com, Arnot, Megabytes*

At *Meteor Electronics*, we're always confident that we can give you the best prices for all the products in our stores, but if you discover that one of the competitors listed above offer the same product more cheaply than we do, call 0800 686 686. We'll not only match their price, but we promise to beat it by 10% of the difference.

Terms and conditions apply:

- The product must be exactly the same model as the one sold on our website
- The product offered by the competitor must be displayed on their website. It must be in stock and ready for delivery.
- The competitor's nearest store where the product is in stock must be within 30 miles of the customer's home.
- The product must be in stock on our website.
- Our offer applies only to the price of the product, and does not cover delivery
- This offer only applies to single purchases, not multiple purchases
- Our offer applies up to seven days after you have made your purchase from our competitor's store, allowing you to return the item with no penalty.

5. This article gives information about:

- a. a sale
- b. a price promise
- c. a new store
- d. a warrantee

6. PC Express sells a computer for \$500 and Meteor Electronics sells exactly the same computer for \$540. According to the article you can buy the computer from Meteor Electronics for:

- a. \$450
- b. \$490
- c. \$496
- d. \$500

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7. Which of the following is NOT a condition of this offer?

a. The price must be at least 10% lower on the competitor's website.

b. The item must be available on both online stores.

c. The two items must be identical.

d. The price of the items must not include delivery.

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8. Two days after buying a printer at Meteor Electronics for \$50, James went to an Arnot store 15 miles from his home and saw an identical printer for \$40. He can only receive money back from Meteor Electronics if...

- a. the printer is available at a store nearer to his home.
- b. the printer he bought was delivered to his home.
- c. the printer is sold for the same price on Arnot's website.
- d. he contacts Meteor Electronics within the next 7 days.

ATTENTION PASSENGERS

Only one percent of all luggage is lost, but if the initial on-the-spot search by the airline representative fails, the traveler should write down a description of the luggage and hand it in to the Customer Relations Office before leaving the airport.

If the luggage is still missing after several days, the traveler should file a claim form. Airlines are liable for damages up to \$750. For luggage worth more than \$750, "excess valuation protection" is available at rates of 10¢ per \$100 of coverage. Maximum coverage is \$25,000, and some policies exclude particularly valuable or breakable items.

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9. When should travelers file a claim form?

a. Before leaving the airport

b. Three or four days after the trip

c. When contacted by the airline's customer relations office

d. When submitting receipts

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10. What is the standard limit that airlines must reimburse for lost luggage?

a. \$100

b. \$500

c. \$750

d. \$2500

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11. When might travelers NOT be able to buy excess valuation protection for their luggage?

- a. When only one percent of the contents has been damaged
- b. When their initials are missing from the suitcase
- c. When they have other insurance coverage
- d. When the contents are very fragile