



TOEIC Part 3

Short Conversations

GENERAL INSTRUCTIONS

- A. Orient student on what he/she will do in each type of test. Do this only on chapter 1. For the remaining chapters; you don't have to do the orientation.
- B. Student must type his/her answer on the Skype chat box.
- C. Read the choices/ conversation for students using the correct pacing and enunciation. (for listening test)
- D. Read clearly.



Part III: Short Conversations

- A. Tell student that he /she will listen to a conversation. This conversation is not found in his/her copy.
- B. After each conversation, he she must answer the question that is found in his/her copy.
- C. Process student's answer one at a time.
- D. Focus more on the item where student commits mistake. Guide him/her on the correct strategy to use when he/she encounters this test.
- E. Commend student if he/she chooses the correct answer.



Questions 1-3 Script

Woman: Hey Bill, do you have any change? I need some quarters for the vending machine.

Man: Another healthy lunch today, eh Paula? Let me see, I can change a dollar. Here you are.

Woman: Thanks. I'm working on the Pratt Project. It's due this week, and I don't have time to get out for lunch. Oh no, I need two more quarters.

Man: Why don't you ask Theresa? She'll be back soon.



Question 1

Who most likely are the speakers?

- a. Acquaintances
- b. Co-workers**
- c. Neighbors
- d. Siblings



Question 2

What problem does the woman have?

- a. She needs coins.
- b. The vending machine is broken.
- c. Her project is overdue.
- d. She did not eat breakfast.



Question 3

What does the man suggest?

- a. To go out for lunch
- b. To skip lunch
- c. To make change for a dollar
- d. To wait for a colleague



Questions 4-6 Script

Man: Is there anything interesting in the paper today?

Woman: Well, Perry Fondue died yesterday.

Man: Really? That's too bad. I loved him in Too Noisy on the Eastern Front. He was great in those kind of macho, tough-guy roles.

Woman: Yeah, but he wasn't one dimensional. He could also play sensitive parts. Didn't he win an Oscar for that love story, The Russian Patient?



Question 4

Who are the speakers talking about?

- a. A singer
- b. A playwright
- c. An actor
- d. An artist



Question 5

What does the man say about Perry Fondue?

- a. He was one-dimensional.
- b. He was masculine.**
- c. He was bad.
- d. He was sensitive.



Question 6

What does the woman say about Perry Fondue?

- a. He was versatile.
- b. He was handsome.
- c. He won an Emmy.
- d. He starred in a thriller.

Questions 7-9 Script

Woman: Yes, I had a problem with one of your agents yesterday. She was terribly rude to me.

Man: I'm sorry to hear that. What happened?

Woman: First, she seemed to ignore me, even though I was standing right in front of her counter. I stood there for five minutes before she spoke to me. Then, when I told her my toaster didn't work and I wanted my money back, she said, "sorry, all sales are final" and walked away.

Man: Oh dear, that is a problem! Rest assured, that's not typical of our service. Now, if I could please get a little more information, I'll resolve this promptly for you.



Question 7

For what purpose is the woman talking to the man?

- a. To congratulate
- b. To argue
- c. To complain
- d. To persuade



Question 8

What problem does the woman have?

- a. Poor customer service
- b. A defective cell phone
- c. Lack of information
- d. Bad personal hygiene

Question 9

What does the man promise?

- a. More information
- b. Better service
- c. Termination
- d. Resolution



Questions 10-12 Script

Woman: Hello, Stephen Schwartz? This is Terry at Dr. Driller's office, reminding you that you have an appointment at 8:30 tomorrow for a teeth cleaning.

Man: Thanks for calling. Actually, I have a bad cold, and I don't think I'll be able to make it. Could we reschedule for next week? Say, Monday or Thursday morning?

Woman: Next week we have openings at 8 and 10:30 on Monday, and 9, 10, and 11:30 on Thursday.

Man: Let's do 8 Monday -- oh no, wait, I have a meeting that day. Let's make it 10 o'clock Thursday.



Question 10

What is the main purpose of the discussion?

- a. To schedule an appointment
- b. To issue a reminder
- c. To agree on an agenda
- d. To debate a mistake

Question 11

What is the man's problem?

- a. He is busy.
- b. He is sick.**
- c. He is injured.
- d. He is tired.



Question 12

When will the man get his teeth cleaned?

- a. At 8 on Monday
- b. At 10:30 on Monday
- c. At 9 on Thursday
- d. At 10 on Thursday.



Questions 13-15 Script

Woman: Enormous Corporation. Mandy Giles speaking.

Man: Hello. My name is Martin Holt, and I'm calling regarding the newspaper advertisement for a regional manager.

Woman: Yes, Mr. Holt. You'll need to speak to Walter Jennings. He's handling interviews for that position, but he's in a meeting this morning. I'll put you through to his voice mail.

Man: Thank you. By the way, do you know what time Mr. Jennings will be out of his meeting? I want to make sure I'm available for his call.



Question 13

Who does the man need to speak to?

- a. Mandy Giles
- b. Martin Holt
- c. **Walter Jennings**
- d. Voice mail



Question 14

What is the purpose of the man's phone call?

- a. To apply for a job
- b. To interview the regional manager
- c. To inquire about a meeting
- d. To speak to Mandy Giles



Question 15

What does the woman offer to do?

- a. Phone Walter Jennings
- b. Return the man's call
- c. Take a message
- d. Transfer the phone call