
PART 2 QUESTION – RESPONSE

FOR THIS PART OF THE EXAM, YOU WILL LISTEN TO 20 QUESTIONS, AND WILL HEAR THREE SPOKEN RESPONSES. YOU MUST DECIDE THE BEST RESPONSE FOR EACH QUESTION. THERE WILL BE AN EIGHT-SECOND PAUSE BETWEEN EACH QUESTION.

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STRATEGY: KNOW THE DIRECTIONS

IT IS IMPORTANT TO UNDERSTAND WHAT YOU ARE BEING ASKED TO DO BEFORE YOU TAKE THE TEST. THE DIRECTIONS WILL LOOK SOMETHING LIKE THIS:

DIRECTIONS: YOU WILL HEAR A QUESTION OR STATEMENT AND THREE RESPONSES SPOKEN IN ENGLISH. THEY WILL BE SPOKEN ONLY ONCE AND WILL NOT BE PRINTED IN YOUR TEST BOOK. CHOOSE THE BEST RESPONSE TO THE QUESTION OR STATEMENT AND MARK THE LETTER ON YOUR ANSWER SHEET.

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LISTEN TO A SAMPLE QUESTION:

MAN: WHERE IS THE MEETING ROOM?

NARRATOR: A

WOMAN: TO MEET THE NEW SUPERVISOR.

NARRATOR: B

WOMAN: IT'S THE SECOND ROOM ON THE LEFT.

NARRATOR: C.

WOMAN: NO, AT THREE O'CLOCK.

CHOICE (B), IT'S THE SECOND ROOM ON THE LEFT, BEST ANSWERS THE QUESTION.

STRATEGY: KNOW THE QUESTION TYPES

THE QUESTION TYPES FOR PART II CAN BE DIVIDED INTO FOUR BROAD CATEGORIES:

1. WH- INFORMATION
2. CHOICE
3. YES/NO
4. TAG

WH- INFORMATION QUESTIONS

WH- INFORMATION QUESTIONS ARE THE MOST COMMON TYPE OF QUESTION ON THE EXAM. THEY USE QUESTION WORDS (WHO, WHAT WHERE, WHY, WHEN, AND HOW). THEY ASK ABOUT DETAILS AND REQUIRE ANSWERS THAT PROVIDE SPECIFIC INFORMATION. THE CORRECT ANSWERS ARE USUALLY NOT SIMPLY "YES" OR "NO."

CHOICE QUESTIONS

CHOICE QUESTIONS ASK ABOUT CHOICES AND PREFERENCES. THEY REQUIRE ANSWERS THAT PROVIDE SPECIFIC INFORMATION. CHOICE QUESTIONS OFTEN USE THE INITIAL QUESTION WORD WHICH.

WHICH SUIT DO YOU LIKE BETTER? THE BLUE ONE.

THE EXPECTED ANSWER SHOULD INDICATE A SPECIFIC CHOICE OR PREFERENCE:

OFTEN, CHOICE QUESTIONS PRESENT THE CHOICES USING THE WORD OR:

WOULD YOU LIKE COFFEE OR TEA? COFFEE, PLEASE, WITH A LITTLE CREAM.

THE EXPECTED ANSWER SHOULD INDICATE A SPECIFIC CHOICE OR PREFERENCE

YES/NO QUESTIONS

YES/NO QUESTIONS REQUIRE AN ANSWER THAT IS "YES," "NO," OR AN EXPRESSION OF UNCERTAINTY, SUCH AS, "I DON'T KNOW" OR "I'M NOT SURE."

ARE YOU GOING TO THE CONFERENCE IN SAN FRANCISCO?

THIS QUESTION REQUIRES A YES/NO RESPONSE-EITHER "YES," "NO," OR AN EXPRESSION OF UNCERTAINTY:

YES, I AM. NO, I'M NOT. I'M NOT SURE.

TAG QUESTIONS

TAG QUESTIONS COME AT THE END OF SENTENCES. THEY ARE USED TO CHECK INFORMATION, ASK FOR AGREEMENT, OR FIND OUT WHETHER SOMETHING IS TRUE. THEY ARE MORE COMMON IN SPOKEN ENGLISH THAN THEY ARE IN WRITTEN ENGLISH.

CHRIS WORKS IN THE ACCOUNTING DEPARTMENT, DOESN'T HE?

IN THIS CASE, THE QUESTION IS CHECKING WHETHER OR NOT CHRIS WORKS IN THE ACCOUNTING DEPARTMENT. THE SPEAKER THINKS THIS MIGHT BE TRUE BUT IS NOT SURE. NOTICE THAT THE EXPECTED ANSWER IS "YES," "NO," OR AN EXPRESSION OF UNCERTAINTY:

NO, HE WORKS IN THE MARKETING DEPARTMENT.

QUESTION 1

THEY HAVEN'T LOWERED THE TEMPERATURE, HAVE THEY?

A. YES, IT IS LOWER THAN THE SALES LAST MONTH.

B. I KNOW. IT'S TOO HOT IN HERE.

C. YES, THAT'S WHAT THE FORECAST IS.

QUESTION 2

WHO IS TAKING MS. PILLETTE TO CITY HALL THIS WEEK?

A. JEAN WORKS THERE NOW.

B. SHE'LL PROBABLY TAKE A TAXI.

C. IT'S ON SECOND NEAR THE PARK.

QUESTION 3

HE DOESN'T LOOK PALE ANYMORE.

A. YES, LET'S PAINT THEM YELLOW THEN.

B. ACTUALLY, I REALLY LIKED THE BLUE ONES.

C. I AGREE. HE'S BEEN EXERCISING.

QUESTION 4

WHEN DID YOU FINISH TESTING THE SYSTEM?

- A. WE NEED TO UPDATE THE DATABASE.
- B. THE EXAMINATION WAS REALLY TOUGH.
- C. AT ABOUT NINE-THIRTY LAST NIGHT.

QUESTION 5

THE COPY MACHINE ON THE THIRD FLOOR IS OUT OF ORDER.

A. OK, I'LL HAVE THE SERVICE REP TAKE A LOOK AT IT.

B. I'LL ORDER SOME MORE PAPER RIGHT AWAY.

C. WE SHOULD BRING IT BACK TOMORROW.

QUESTION 6

WHO ARE YOU GOING TO HIRE TO REMODEL THE BUILDING?

A. YES, THE CENTER IS STILL UNDER CONSTRUCTION.

B. I'LL PROBABLY GO WITH TRIPLE-J CONTRACTORS.

C. YES, AND THERE'S A GREAT VIEW OF THE MOUNTAINS.

QUESTION 7

WHAT DID YOU LEARN AT THE SEMINAR LAST NIGHT?

A. WELL, THEY COVERED THE SECTION ON MARKETING.

B. THE TEACHER WAS VERY EXPERIENCED.

C. IT WAS MORE DIFFICULT THAN I THOUGHT.

QUESTION 8

I THINK YOU SHOULD CALL CUSTOMER SERVICE RIGHT AWAY.

A. NO, I'D PREFER TO WORK IN THE PERSONNEL DEPARTMENT.

B. NO, I'LL LOOK THROUGH THE TROUBLESHOOTING GUIDE FIRST.

C. I THINK GARY STILL WORKS IN PURCHASING.

QUESTION 9

ARE YOU RETURNING TOMORROW OR THE DAY AFTER?

A. YES, IT CAME WITH A SIXTY-DAY GUARANTEE.

B. I'LL PROBABLY HAVE LUNCH WITH MR. JONES.

C. I SHOULD BE BACK THE DAY AFTER TOMORROW.

QUESTION 10

DO YOU LIKE THE WAY THEY REORGANIZED THE OFFICE?

A. NO, THEY SHOULD SWEEP MORE OFTEN.

B. YES, IT SEEMS BIGGER NOW.

C. NO, THE FENCE IS TOO HIGH.

QUESTION 11

WHERE ARE LAST WEEK'S INVOICES?

A. SHE SINGS AT A CLUB DOWNTOWN.

B. I WENT TO THE BEACH WITH FRIENDS.

C. IN THE TOP BASKET ON MY DESK.

QUESTION 12

ISN'T THIS THE TRAIN TO ALBUQUERQUE?

A. NO, WE'RE HEADED FOR SANTA FE.

B. NO, I USUALLY TAKE A TAXI.

C. YES, THE TRAINING BEGAN LAST WEEK.

QUESTION 13

WHY DON'T YOU SEND AN E-MAIL TO MS. KOWALSKI?

A. THE MAIL HASN'T COME YET.

B. GOOD IDEA. I THINK I WILL.

C. YES, I HAVE AN APPOINTMENT.

QUESTION 14

WHEN CAN YOU DELIVER THE ORDER TO OUR MAIN OFFICE?

A. BY THE END OF THE WEEK.

B. BY COURIER WOULD BE FASTEST.

C. IT'S ON MAIN STREET BY THE DOCKS.

QUESTION 15

HAVE YOU EVER USED THIS KIND OF MACHINE?

A. THE NEW COPIERS ARE GREAT.

B. YES, THAT'S THE MACHINE.

C. I'VE NEVER SEEN ANYTHING LIKE THIS.

QUESTION 16

WOULD YOU RATHER WAIT ON TABLES OR WASH DISHES?

A. I CAN'T WAIT ANY LONGER.

B. YES, I'D LOVE TO WATCH.

C. I'D RATHER WASH DISHES.

QUESTION 17

HOUSING PRICES HAVE DROPPED AGAIN.

A. GOOD, LET'S GO SHOPPING THERE.

B. I WILL DROP BY NEXT TIME.

C. THAT'S GREAT NEWS FOR BUYERS.

QUESTION 18

SHE WAS AT THE CONFERENCE LAST YEAR, WASN'T SHE?

A. I HEARD THE CONFERENCE HAS BEEN CANCELLED.

B. SURE, I'D LOVE TO ATTEND THE CONFERENCE.

C. YES, I THINK SHE WAS IN CHARGE OF A BOOTH.

QUESTION 19

HOW IS MR. LOCKE PAYING FOR THE SERVICES?

A. I BELIEVE HE'LL BE PAYING WITH CASH.

B. HIS SERVICE HAS ALWAYS BEEN RELIABLE.

C. HE'S BEEN PLAYING FOR THREE YEARS.

QUESTION 20

ARE YOU THE NEW ACCOUNTANT FROM THE HEAD OFFICE?

A. NO, MY NEW ONE CAME FROM THE MARKETING OFFICE.

B. OUR PARTNER DESIGNED THESE PATTERNS FOR US.

C. YES. I'M HERE TO ASSIST FOR A FEW MONTHS.