

Lesson 4

Preview Test

[Questions 1 and 2 refer to the following recorded announcement:]

[Your attention, please. Stopping momentarily in front of the airport terminal building is permitted only for the unloading of passengers and baggage. Short-term parking is available at the airport parking structure, and long-term parking is available at the facility on Jones Road. Do not leave your vehicle unattended for any reason. Unattended vehicles will be ticketed and towed to the police lot downtown. Your cooperation is appreciated.]

1. A 2. D

[Questions 3 and 4 refer to this forecast:]

[It looks as though our warm, sunny, summer-like weather will continue at least through Saturday and Sunday, so this weekend will be the perfect time to go out to the countryside to view the colorful fall foliage. On Monday, though, it appears we're in for a change. It should be much cooler, and there's a good chance of rain or perhaps even snow flurries.]

3. D 4. C

[Questions 5 and 6 are based on the following announcement:]

[Attention, shoppers: someone has just turned in a pair of prescription sunglasses in a black leather case. They were found on the floor of the sporting goods department. If these glasses are yours, please come to the customer service counter to claim them.]

5. C 6. C

[Questions 7 to 9 are based on the following talk:]

[And now, ladies and gentlemen, I'd like to present the award for employee of the month to Elizabeth Bryce from the shipping department. She not only received top evaluations from her supervisor; she also submitted a suggestion that could save the company thousands of dollars a year in shipping costs. Besides a small bonus in next week's paycheck, Ms. Bryce gets a reserved parking place for a month — the one right next to the CEO's spot. She also becomes eligible for the employee of the year award, and as you know, the employee of the year wins a new car.]

7. A 8. C 9. D

[Questions 10 to 12 refer to the following advertisement:]

[Are you frustrated because you need to know a language to take classes? Then order a language kit from Translingua. Watch our videocassettes and work from our CD-ROM in the comfort of your home. Learn in a natural way by listening to native speakers in business situations and then responding to them in your own words. Courses now available in English, Spanish, and Japanese. Courses in French and Russian will be available in the next few months. Each kit contains four workbooks, two videocassettes, and one CD-ROM. Call Translingua today.]

10. A 11. D 12. B

Exercise 4.1

[Questions 1 to 3 are based on this announcement:]

[Paging Glasgow-bound passenger Kim, Mr. Chang Su Kim. Mr. Kim, please come to the ticket counter of British Airways International or pick up one of the white information telephones located throughout the airport to receive an important message.]

1. C 2. A 3. C

[Questions 4 and 5 refer to this talk:]

[Attention, Food King shoppers. Stop by our fresh seafood department for our catch of the day. Today's catch is delicious salmon steaks, perfect for grilling over charcoal. Today only, these salmon steaks are two for the price of one. And while you're at it, stop by our bakery for some French bread, still warm from the oven.]

4. B 5. D

[Questions 6 to 8 are based on this announcement:]

[Attention, all passengers, this is your captain speaking: There is a four-year-old boy named Nicholas who says he became separated from his mother and father in the snack bar on Deck A. He's waiting for his parents in the purser's office on Deck C. And to all our other passengers: we should be docking in the next few minutes. I hope you've enjoyed your trip despite the rough seas.]

6. C 7. A 8. A

[Questions 9 to 12 are based on this talk:]

[The next two-hour tour of Monument Cavern will depart in fifteen minutes. You may purchase your tickets in the gift shop. Tickets are six dollars for adults, four dollars for children six to twelve, and children under six are free. As soon as you have purchased your tickets, please come to the elevators at the north side of the building. The elevators will take you down to the top level of the cave.]

9. C 10. B 11. D 12. B

[Questions 13 to 15 refer to this announcement:]

[Good morning, ladies and gentlemen: we have reached our cruising altitude of 36,000 feet, and we're about 60 miles northwest of Flagstaff, Arizona. Those of you seated on the right-hand side of the aircraft should be able to see the Grand Canyon off in the distance. We're estimating our time of arrival at Denver International Airport at around nine a.m. Mountain Standard Time — about two hours from now. We're running about twenty minutes late due to our delayed departure from Los Angeles. In just a few minutes, our cabin attendants will begin food and beverage service, but for now, we'd like to invite you to sit back, relax, and enjoy the flight.]

13. D 14. C 15. A

Exercise 4.2

[Questions 1 to 3 refer to the following news item:]

[And now, this item just in from Cape Canaveral, Florida. This morning, the mighty rocket engines of the booster rocket that was to carry the Space Shuttle *Pathfinder* into earth orbit were automatically shut down minutes before lift-off, due to a problem with the on-board computer system. Engineers will work to correct the problem today and tomorrow. The shuttle will be launched two days from now if the weather remains clear. *Pathfinder*, as you may remember, is the first of the new generation of space shuttles that can stay in orbit considerably longer than the original shuttles.]

1. D 2. B 3. D

[Questions 4 to 6 refer to the following bulletin:]

[Residents of the Eastern Seaboard, especially those in coastal Maryland, Virginia, and North Carolina, can breathe a little easier. Hurricane Charlotte was scheduled to slam into this area with winds of 120 miles per hour. After passing about 80 miles north of Bermuda, Charlotte has turned to the northeast and is heading toward the open Atlantic. It is expected now to pass no closer than 200 miles from the Eastern Seaboard, and no serious damage is expected.]

4. B 5. A 6. C

[Questions 7 to 9 are based on the following public service message:]

[Most of us do not consider balloons toys that have to be handled with special care. In fact, when we think of balloons, we think of birthday parties and other happy childhood occasions. However, balloons pose a risk that many parents overlook. An uninflated balloon or a piece of a popped balloon may lodge in a child's throat if swallowed and cause choking and suffocation. Parents should inflate balloons for young children and supervise their use.]

7. C 8. D 9. A

[Questions 10 to 12 refer to this bulletin:]

[This is Sherry Dobbins in the KDCX traffic copter, with our rush-hour traffic report. There are going to be some major delays if you're headed west on Interstate Highway 74. A truck has spilled its cargo of lumber all across the four westbound lanes. And if you're planning to take the Valley Expressway north, forget it. From up here, it looks like two cars were involved in a collision near Lake Avenue. You'll be better off taking Route 8. Traffic is heavy on 8, but at least it's moving.]

10. B 11. A 12. D

Exercise 4.3

[Questions 1 to 3 are based on the following advertisement:]

[When you think of Viking Mountain, you probably think of world-class skiing, and with good reason. But Viking Mountain is much, much more. It's also a world-class summer resort, offering a challenging eighteen-hole golf course and a lake for swimming, fishing, and boating. In late June, there is the famous Viking Mountain jazz music festival, in July an arts and crafts fair, and in August a classical music festival. And summer hotel rates are more than reasonable. Rooms at the Norseman Lodge and the other hotels are half the ski-season rate. So come on up now for summer fun on Viking Mountain.]

1. C 2. A 3. D

[Questions 4 and 5 refer to this commercial message:]

[Bruhn Design announces a new line of products for the discriminating traveler — all beautifully designed, long-lasting, and ultra lightweight. These include handsome briefcases, travel alarm clocks, electric travel irons, and powerful, portable short-wave radios for the world traveler. Bruhn Design products are available at fine stores everywhere.]

4. A 5. D

[Questions 6 and 7 are based on this advertisement:]

[Everyone knows that by the time you read something in a monthly or weekly business magazine, it is already old news. International business situations change from day to day. Now *Business Day*, the only major daily business magazine, helps you stay current with the unfolding world of business every day, Monday through Friday. Why wait? Subscribe to *Business Day* today.]

6. C 7. C

[Questions 8 to 10 refer to this commercial message:]

[Cakes-by-Carolyn now offers cakes for your office birthday party, retirement party, or other special office function. And remember, Carolyn's can customize your cake with any message or design that you like. Also available are our delicious coffee rolls and donuts for those early morning meetings. So call Carolyn's from 6 a.m. to 3 p.m. And don't forget, we deliver!]

8. D 9. A 10. B

Exercise 4.4

[Questions 1 to 3 are based on the following remarks:]

[Good morning, everyone. Before we get down to the first item on our agenda, I'd like to say a few words of congratulations. You must really have been paying attention to me at the meeting last month! Virtually everyone's sales figures are up this month. I'd like to single out a few people for special mention: Jane's sales were up 10%, Tom's sales were up 12%, Nina's were up 15%, and Rob's were up an amazing 24%, all just in one month. Great job, everyone! Let's all get together after work Friday to celebrate.]

1. D 2. C 3. B

[Questions 4 and 5 are based on the following introductory comments:]

[Ladies and gentlemen, I'd like to thank you for inviting me and my colleagues from Hyperdata, Inc. to discuss some innovative systems for storing, retrieving, and then transmitting information via satellites, and to demonstrate some of our products that will allow you to put these systems to work for you here at North American Dynamics. We've prepared a multimedia presentation to acquaint you with our new equipment, but I know some of you have a few questions, so let's begin with those.]

4. B 5. D

[Questions 6 to 8 are based on the following announcement:]

[Attention, all personnel. Flu season begins soon, so the company is offering flu shots for all employees Friday. The shots will be given in the company nurse's office, just off the lunchroom. They will be administered by health professionals from the county health department. These shots would cost ten dollars if you got them at the Health Department, twenty-five dollars at a clinic, and forty dollars or more if given by a private doctor, but we are offering them at no cost in order to reduce absenteeism. So come get your flu shots on Friday and stay healthy this winter.]

6. A 7. A 8. C

[Questions 9 and 10 are based on this talk:]

[We'd like to extend a warm hello this evening to you, our colleagues from the Singapore branch of the corporation. Tomorrow, you are going to have a busy day. You'll have a chance to tour our plant, meet with the executive board, and discuss technical matters with members of our engineering team. Tonight, though, we just want you to relax, have something to eat and drink, and get to know us.]

9. B 10. D

Exercise 4.5

[Questions 1 and 2 are based on the following recorded message:]

[Thank you for calling Alpha Airlines. All our customer representatives are busy with other callers at this moment. Your call will be answered in the order in which it was received. Please hang on, as your call is important to us. And thank you for calling Alpha, the first word in air travel.]

1. B 2. A

[Questions 3 to 5 are based on the following recording:]

[Attention, riders. Do not pull down the safety bar. The safety bar will engage automatically before the ride begins. To avoid injuries, do not attempt to stand up or put your arms outside of the roller coaster car. In case of an emergency, do not leave the car. Stay seated, and park personnel will assist you. At the end of the ride, do not attempt to leave your seat until the roller coaster car has come to a complete stop and the safety bar has been automatically disengaged.]

3. B 4. A 5. D

[Questions 6 and 7 refer to the following recorded announcement:]

[Thank you for calling Woodland Gear, where only the finest in camping equipment and outdoor clothing and footwear are sold. If you wish to place a new order, please press "star one" on your touch-tone phone. If you have a question about a previous order, press "star two." For any other business, press "star three."]

6. C 7. B

[Questions 8 to 10 refer to the following recorded message:]

[Thanks for calling Triplex Cinema. Today in Cinema 1, we are screening the suspense thriller *Neon Streets*. In Cinema 2, that heart-warming family comedy *Daisy* is being shown, and in Cinema 3, we have the action-adventure hit *Rico's Revenge*. All these films are shown at 3, 5, 7, and 9. On Friday and Saturday, there is a special showing of that science fiction classic, *Star Voyage*, beginning at midnight. Admission for the first showing of all movies is \$4. Regular admission is \$5 for children and \$8 for adults. Admission to the midnight movie is \$3.

8. D 9. B 10. B

Review Test

[Questions 1 to 3 are based on the following advertisement:]

[Some exercise machines, such as rowing machines, work out only your upper body. Others, such as stationary bicycles, work out only your lower body. Does this mean you should buy two machines? Not at all. Exercise experts say that you achieve maximum benefit from working out all your muscle systems at one time. That's why the Polaris Exersystem was developed — to provide you with a full-body workout from one machine. Easy to use, even for a beginner. Easy to assemble. And even easy to afford. Make one payment of \$100, and we'll send you the Polaris Exersystem. Then make just four payments of \$200 for only four months. Act now, and start getting in shape.]

1. C The speaker says a rowing machine works out only the upper body.
2. D Exercise experts say that a person achieves maximum benefit from working out all muscle systems at one time.
3. B The monthly payment for four months is \$200. (The initial payment is \$100.)

[Questions 4 and 5 are based on the following commercial message:]

[Do you need to rent a car but have a limited budget? Why not give Bob's Auto Rental a call? We provide clean, dependable, quality used cars at unbelievably low rates. So, if you want to impress someone, go to one of those expensive rental agencies. If you just want to get from Point A to Point B and back again, come to Bob's. We're located on Marshall Boulevard, just north of Oxford Mall. We provide free shuttle service to and from the airport and from the major downtown hotels.]

4. D The cars at Bob's Auto Rental are available at "unbelievably low rates."
5. B Bob's is located on Marshall Boulevard near the Oxford Mall.

[Questions 6 and 7 are based on the following talk:]

[Before we go on to the next issue, I'd like to go back to the point Jim just made. I don't think his plan to hire temporary help to finish the Shannon project is a good one at all. Sure, it may cost us some in overtime salaries to have our own people do the job, but not as much as it will cost to go through the temporary agencies. Besides, the temporary workers will have to be trained, and think how much time that will take. And in the future, we need to be certain that we have the resources to complete a project on schedule before we accept it.]

6. C The speaker is disagreeing with Jim; he doesn't believe that Jim's plan is "a good one at all."
7. D Jim's plan is to hire temporary workers; the speaker disagrees with it.

[Questions 8 to 11 are based on the following report:]

[This is Max Hampton of the eyewitness news team with the noon update. As you can see, those fires in the warehouse complex in lower downtown that began at about 5 a.m. are still burning out of control. At least two warehouses have been burned to the ground, and half a dozen are in flames. So far, only one person, a night watchman, has been reported injured, mainly because at the time the fires broke out, the area was virtually deserted. The cause of the blaze remains a mystery although, according to owners, a previous fire here was caused by faulty electrical wiring in these old buildings. There's no evidence of arson. Now we're going to try to get some more details from Fire Chief Paul Cummings. Chief, would you step over here for a moment, please?]

8. D The speaker identifies himself as part of a news team, so he is obviously a reporter; the fact that the audience can see the fires indicates that he is a television reporter.
9. B There has been only one reported injury (to a night watchman).
10. A The fire broke out at 5 a.m.
11. D The cause of the fire "remains a mystery."

[Questions 12 and 13 are based on the following advertisement:]

[Businesspersons, we at Mario's Restaurant know just how valuable your time is. If you order from our special Businesspersons' Menu and your lunch takes longer than ten minutes to arrive at your table, then it is absolutely free. We also offer private rooms for groups of eight or more, so have your lunch meetings at Mario's. Also, while you're here, don't forget to drop your business card in the goldfish bowl by the cash register. If we pick your card in our weekly drawing, you win a free dinner for two.]

12. D If lunch does not arrive at the table within ten minutes, it is served for free.
13. B The prize is "a free dinner for two."

[Questions 14 to 16 are based on the following voice-mail message:]

[This is Don Beeson of Beeson and Sitwell Architectural Associates. It's now 2:30 p.m. I will be out of the office for the rest of the afternoon, and I won't be returning until tomorrow at 9 a.m. If you need to speak with me this afternoon, please leave a message on my voice mail. I'll be checking my voice mail and returning calls from my home. If you have an urgent problem, you can call my partner, Robin Sitwell, at 320-1631. Have a great day.]

14. C He says he will not return until tomorrow.
15. C He asks callers to leave a message on his voice mail, and says that he will then return calls from his home this afternoon.
16. A He identifies Robin Sitwell as his partner.

[Questions 17 to 20 are based on the following talk:]

[Welcome to Radio Station WKYO's show, "Garden Spot". This is your host, Peter Brooks. This time of year, with just a few weeks until the first days of fall, is a good time to talk about harvesting your garden vegetables, and today I have a few hints for you. For example, did you know that you should always pick corn in the morning when it's cool? That's because the afternoon heat turns the sugar in the corn to starch and spoils the taste. And did you know that the longer you leave peppers on the vine, the more vitamin C they contain? We'll be back in a moment with more harvesting hints, and a little later, Professor Gail Mueller, an expert on plant parasites, will be dropping by the studio to chat with us, but first, this commercial message from our sponsor, the Colony Seed Company.]

17. A The speaker identifies himself as the host of the radio show "Garden Spot".
18. B Corn should be picked in the morning because the afternoon heat turns the sugar to starch, so it won't taste as sweet.
19. A The speaker says that first, there will be a message from the program's sponsor, Colony Seed Company.
20. B Fall is a few weeks away, so it must still be summer.