



English Teachers On Call

PART 3-A “Short Conversation”

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TOEIC WORKBOOK PART 3-H INSTRUCTION:

In Part 3 of TOIEC you will listen to a short conversation between speakers. After the conversation , you will answer three questions about the dialogue. There will be four possible answers for each question. Typical questions include: WH- questions/How. You may also be aske to make an interference.

Conversation #1

Speaker 1:

Yes, I need a round trip ticket to Canada, leaving on the 13th and returning on the 20th.

Speaker2:

Yes Sir. Let's see.... We have two flights on the 13th. The first is non-stop and leaves at 7a.m. The second leaves at 11 a.m. with a two hours layover in Dubai. And for the return flight on the 20th, the non stop leaves at 8a.m. and the lay over flights leaves at noon.

Speaker1:

I'd prefer the non-stop, if it's not much more expensive.

Speaker2:

The noon stop is \$500; and the flight with Dubai layover is \$475.

1. What does the first speaker want to do?

- a.) Get a refund.
- b.) Find flight information.
- c.) Buy an airline ticket.**
- d.) Greet a visitor.

2. What position does the second speaker hold?

- a.) Pilot
- b.) Salesperson
- c.) Flight attendant
- d.) Customer service representative**

3. What will the first speaker probably do next?

- a.) Buy a ticket for the layover flight.
- b.) Buy a ticket for the non-stop flight.**
- c.) Make a telephone call.
- d.) Change his mind and go home.

Conversation #2

Speaker1: Excuse me, Mr. Smith could you sign this requisition for freelance pay? We need to contract with a writer to help with content for our website design.

Speaker2: I have to check with Mr. Millers. You know we're on a strict budget.

Speaker1: Yes, I do. Mr. Millers already approved it. He said we need to get the new website up as soon as possible. Our designers are working overtime, so we need outside help with writing and editing.

Speaker2: I believe you, but I still need to hear it from Mr. Millers directly. He's in a meeting now. Leave the form with me, and I'll check with him when he's through then send it to your desk.

Speaker1: Ok Thanks. Meanwhile. I'll have the freelancer get started.

1. What does the first speaker want the second speaker to do?

- a.) Call Mr. Millers
- b.) Give him money
- c.) Hire a contractor
- d.) Approve an expenditure**

2. Why does the first speaker need to hire a free lancer?

- a.) To design a new web page.
- b.) To write and edit a new web page.**
- c.) To redesign the company web page.
- d.) To fix a problem with the company web page.

3. What will the first speaker probably do next?

- a.) Wait for the requisition form.
- b.) Email Mr. Millers.
- c.) Contact the free lancer.**
- d.) Post an advertisement

Conversation #3

Speaker1: There are rumours that you're considering moving your firm from this city. Is that true?

Speaker2: We were founded in this city and we've been here 25 years. We don't want to move. But we've been approached by other clients by other cities offering more attractive options, in terms of tax rates and special incentives and asking us if we'd consider change.

Speaker1: How have the mayor and city councillor responded to these concerns?

Speaker2: Well, they're aware of the offers, and we're continuing negotiations. Our position is that we provide a lot of jobs and a lot of income to this community over the past quarter century, but we will have difficulty continuing to do so with the current tax structure.

Speaker1: Have you set a deadline for making decision?

1. Who most likely is the first speaker?
 - a.) A city council member.
 - b.) A reporter**
 - c.) A company executive
 - d.) A housewife

2. Which of the following is true?
 - a.) The second speaker wants to move his firm.
 - b.) The second speaker has been in the city for 50 years.
 - c.) Other cities have offered lower taxes.**
 - d.) The mayor has refused to lower the tax rate.

3. What can be inferred about the second speaker?
 - a.) He is using the media to win public sympathy.**
 - b.) He is not serious about moving his firm.
 - c.) He is optimistic that the city will approve his request.
 - d.) He wants to run for mayor in the next election.

Conversation #4

Speaker 1:

So, the 20th won't work for you. How about something the following week?

Speaker 2:

That would be the week of the 23rd. Let's see... I have time on Monday afternoon and Wednesday morning. Does either of those work for you?

Speaker 1:

Monday doesn't; I'll be out of town. Wednesday, later in the morning would. Say, 11:30?

Speaker 2:

OK 11:30 Wednesday. Where?

1. What is the main purpose of the conversation?

- a.) To discuss a budget.
- b.) To negotiate a discount.
- c.) To arrange a surprise party.
- d.) To set an appointment.**

2. Why can't the first speaker meet the second speaker on Monday?

- a.) The first speaker has a conference call.
- b.) The first speaker will be travelling.**
- c.) The first speaker was sick.
- d.) The first speaker will be in school.

3. What will the first speaker probably do next?

- a.) Say "Thank you".
- b.) Hang up on the phone.
- c.) Suggest a location.**
- d.) Arrange a different time.