

PART 3-D "Short Conversation"

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TOEIC WORKBOOK PART 3-D INSTRUCTION:

In Part 3 of TOIEC you will listen to a short conversation between speakers. After the conversation , you will answer three questions about the dialogue. There will be four possible answers for each question. Typical questions include: WH- questions/How. You may also be aske to make an interference.

Will: Hello, Pat Browns? This is Will Smith in corporate headquarters. The reason I'm calling is that we haven't received last month's expense reports from your office yet, and they were due on Tuesday. Is there any problem?

Pat: No, I actually sent them to you last Monday with the company's courier. I'm sure of it. You haven't received them yet? That's strange.

Will: No, I haven't. Listen, I can check with the courier's office, but in the mean time, could you please send the expense reports again today. Just to ensure that I have them by this afternoon? I'd really appreciate it.

Pat: Sure, no problem. Let's see, it's 8:45am. I'll try to get them on the 9 o'clock courier run, but if I miss that I'll have them ready for the 11 o'clock pick up. Sorry about the confusion.

Question 4 (1-3)

1. Who most likely are the speakers?
 - a.) Neighbours
 - b.) Friends
 - c.) Colleagues**
 - d.) Parents.

2. What is Will's problem?
 - a.) He is missing an important information.**
 - b.) He has too many expenses
 - c.) He cannot contact the courier.
 - d.) She missed the deadline.

3. What does Pat plans to do?
 - a.) Fax the information to Will.
 - b.) Deliver reports via courier**
 - c.) Finish the report by afternoon
 - d.) Telephone the courier's office.

Mark: Hello, Mike? This is Mark. I've run into a problem with the schedule tomorrow. Our 10 o'clock presenter, Dr. Yu, is stuck at the St. Louise airport. The soonest flight he can catch won't get him here until 10:30.

Mike: Alright. He'll need to rest and eat. Why don't we switch his morning session for one of the 2 o'clock sessions?

Mark: That's a good idea. I'll check with our 2 o'clock presenter and see if one of them will change.

Mike: Let me know as soon as you've arranged it. I'll get a sign posted at the registration table.

Question 5 (1-3)

1. What are the speakers most likely discussing?

- a.) A corporate vacation
- b.) A company picnic
- c.) A business conference**
- d.) A university course

2. What problem does Mark have?

- a.) His plane has been delayed.
- b.) A speaker will arrive late.**
- c.) She has not registered.
- d.) Dr. Uy is sick.

3. What does Mike's suggest?

- a.) Calling Dr. Uy.
- b.) Cancelling a session
- c.) Changing the schedule**
- d.) Purchasing a sign

Karen: There must be some mistake. I ordered 30 crates of tomatoes, not 13.

Salesperson: Let me see, Ma'am. The order number's 3344-N. Here it is... Oh, it's my bad. The one on the 30 smeared and it was hard to read.

Karen: That's OK, we all make mistakes. But what can we do about it? I need those tomatoes, cause I'm advertising a big sale starting tomorrow.

Salesperson: No, problem Ma'am. I'll radio the warehouse, and another driver will deliver them this afternoon.

Karen: Thank you. I really appreciate it.

Question 6 (1-3)

1. Who most likely is Karen?

- a.) A farmer
- b.) A customer**
- c.) An attorney
- d.) A store manager

2. What mistake did the salesperson make?

- a.) He misread a number**
- b.) He spilled tomatoes
- c.) He forgot the order form.
- d.) He didn't radio the warehouse

3. How does the Salesperson feel toward Karen?

- a.) Furious
- b.) Sympathetic**
- c.) Ambivalent
- d.) Merciless