

Answer key

MODULE 1.1

- LISTENING 1**
- Conversation 1**
Amy Gibson ✓ Amanda Gibson
IBM ✓ NEC
- Conversation 2**
✓ Nathan Welsh Nathan Woods
Apple ✓ Dell
- 2**
- | | | |
|-----------------|---|---|
| Good morning. | 1 | 2 |
| Good afternoon. | ✓ | ✓ |
| My name's ... | ✓ | |
| I'm ... | ✓ | ✓ |
| Thank you. | | ✓ |
| Thanks. | ✓ | |

MODULE 1.4

- SPEAKING 1** a b c d e f g h i j k l m
n o p q r s t u v w x y z
- 3** ANA - All Nippon Airways
BMW - Bavarian Motor Works
HSBC - Hongkong and Shanghai Banking Corporation
BBC - British Broadcasting Corporation
JVC - Japan's Victor Company
KFC - Kentucky Fried Chicken
OUP - Oxford University Press
CNN - Cable News Network
LG - Lucky Goldstar
UPS - United Parcel Service

MODULE 1.7

- LISTENING 1**
- a airport check-in counter
c restaurant
b car rental office
- 2** a 2 b 1 c 3
- 3** 1 Yamada
2 Fratelli
3 Wilde

MODULE 1.9

- LISTENING 1**
- 1 help
2 speak
3 through
4 speaking

MODULE 1.10

- READING 2** 1 T 2 T 3 F 4 T 5 F

MODULE 2.1

- LISTENING 1** 1 Booth 19 3 Booth 37 2 Booth 82
- 2** 2 Excuse me. Where's ... ?
3 Excuse me. I'm looking for ...
1 Pardon me. Where's ... ?

MODULE 2.2

- LISTENING 4** 21 35 42 59 67 74 86 93

MODULE 2.3

- SPEAKING 1** 76 across from the stairs.
4 on the right, next to the restrooms
43 between the stairs and the elevator.
22 near the elevator
9 on the left, next to the stairs

MODULE 2.7

- LISTENING 1** 2 Marina Davidoda 3 Jake 1 Steven Roswell
- 2** Message 1 314 791 6654
Message 2 657 211 8301
Message 3 266 741 3299

MODULE 2.9

- LISTENING 1** 1 Sorry
2 In
3 next
4 at

MODULE 2.10

- SPEAKING 3**
- 1 13 - There are many reasons for people thinking 13 is unlucky. One is that Judas, who betrayed Jesus, was the 13th person to sit at the table at the Last Supper.
- 2 7 - There are many reasons, but according to the Bible, God created the world in six days and rested on the seventh.
- 3 8 - The Chinese pronunciation sounds like *prosper*.
- 4 4 - The Japanese pronunciation sounds like *death*.
- 5 9 - In China, the number 9 sounds like *longlasting*, but in Japanese it sounds like *pain*.

MODULE 3.1

- SPEAKING 1**
- It's a meeting.
 - It's a conference call.
 - It's an office party.
 - It's a presentation.

- LISTENING 2/3**
- | | |
|-------------------|-----------------------|
| Event | Day and time |
| 2 office party | Friday, 5:45 p.m. |
| 1 presentation | Thursday, 2:30 p.m. |
| 4 conference call | Wednesday, 11:15 a.m. |
| 3 meeting | Tuesday, 10:00 a.m. |

MODULE 3.2

- LISTENING 1**
- section
 - team
 - project
 - weekly
 - client
 - staff

MODULE 3.4**LISTENING 1****LISTENING 3****MODULE 3.6**

- LISTENING 2/3** Mistakes: 10 a.m., not 9:15 a.m.; Office tour, not Factory tour; Presentation, not Speech; 1:30 p.m., not 1:45 p.m.; Station Hotel, not Grand Hotel

MODULE 3.8

- LISTENING 1**
- right
 - back
 - problem
 - then

MODULE 4.1

- LISTENING 1**
- a head office
 - a motorcycle factory
 - a solar panel factory
- 2** 3 Suntech 1 Bajaj 2 Samsung
- 3**

	Bajaj	Samsung	Suntech
It's a motorcycle company.	✓		
It makes solar panels.			✓
The head office is in Seoul.		✓	
It has a factory in Malaysia.		✓	
It's a Chinese company.			✓

MODULE 4.2

- SPEAKING 2** 1 d 2 f 3 a 4 c 5 b 6 e

MODULE 4.3**LISTENING 1****MODULE 4.8**

- LISTENING 2** 371 802 597 776 150

MODULE 4.10

- LISTENING 1**
- This
 - at
 - address
 - soon

MODULE 4.11

- READING 1**
- Chile produces wine.
 - Denmark produces wind turbines.
 - Holland produces flowers.
 - Japan produces paper.
 - South Africa produces diamonds.
 - Thailand produces rice.

MODULE 7.1**LISTENING****Job**

H an engineer K an office worker
 C a receptionist N a telemarketer

Company

C a small boutique hotel
 H a large construction company
 K a medium-sized electronics company
 N a large call center

Duties

K writes reports C deals with customers
 N sells insurance H designs buildings

MODULE 7.2**LISTENING**

2 1 call 2 run 3 attend 4 deal with
 5 write 6 read 7 visit 8 give 9 operate

MODULE 7.3**READING**

3/4 5 make parts for electronic products, check the machines
 4 hire staff, deal with staff problems
 6 visit customers, give presentations
 3 make appointments for my boss, deal with correspondence
 2 run the restaurant, train new staff
 1 run the Sales Department, attend meetings

MODULE 7.5**LISTENING**

1 5 check 4 connect 1 e-mail 2 make
 3 set up
 2 3 the projector and screen
 4 the laptop to the Internet
 2 ten copies of the agenda
 1 everyone about the time and place
 5 the air conditioner

MODULE 7.6**READING**

1 a turn on the air conditioner
 b open the window
 c unlock the safe
 d copy the price list
 e close the door
 f shred the documents
 g print the price list
 h lock the door
 i delete the old files
 j call Ms. Fujitani
 k turn off the lights
 l recycle the old newspapers

MODULE 7.7**LISTENING**

1 1 moment
 2 leave
 3 course
 4 give

MODULE 8.1**LISTENING**

	1	2
The meeting is about ...		
the new product.	✓	
the new contract.		✓
The meeting is on ...		
August 12th.	✓	
August 20th.		✓
The meeting is at ...		
10:30 a.m.		✓
2:00 p.m.	✓	
The meeting is at ...		
John's office.	✓	
his client's office.		✓

MODULE 8.2**READING**

1 3 March 6 June 8 August 10 October
 12 December

MODULE 8.5**LISTENING**

3 1 Four fifteen; Four twelve
 2 One thirty; One twenty-five
 3 Ten o'clock; Ten oh one

MODULE 8.8**LISTENING**

1 1 make
 2 too
 3 check
 4 really

MODULE 8.9**READING**

Christmas day	December 25th
Father's Day	the third Sunday in June
Halloween	October 31st
Independence Day	July 4th
Mother's Day	the second Sunday in May
Valentine's Day	February 14th
Thanksgiving	the fourth Thursday in November

MODULE 9.1**LISTENING 1****MODULE 9.2**

- LISTENING 1**
- 1 along
 - 2 right; first
 - 3 left; second

MODULE 9.5

- READING 1**
- f China d France c Japan
 - South Korea e Thailand
 - a the United States

MODULE 9.6

- LISTENING 3 Conversation 1**
- 1 The woman wants to buy a gift for her son / husband.
 - 2 She buys an MP3 player / a watch.
 - 3 The price is €1,200 / €1,250.
 - 4 She wants / doesn't want it gift-wrapped.
 - 5 She uses her American Express card / Visa credit card.

Conversation 2

- 1 The man wants to buy a gift for his boss / co-worker.
- 2 He buys a bottle of whiskey / wine.
- 3 The price is ¥16,000 / ¥60,000.
- 4 He wants / doesn't want it gift-wrapped.
- 5 He pays by Diners Club card / MasterCard.

MODULE 9.8

- LISTENING 1**
- 1 Certainly
 - 2 moment
 - 3 name
 - 4 security

MODULE 9.9

- LISTENING 1**
- a cash
 - b debit card
 - c Paypal
 - d credit card
 - e train card
 - f checks

MODULE 10.1

- LISTENING 2**
- a 3 b 1 c 4 d 2
- 3**
- 2 reserve a table
 - 1 compact
 - 4 for four nights
 - 4 double
- 3 economy
 - 1 automatic
 - 2 a quiet table
 - 3 London Heathrow

MODULE 10.2

- LISTENING 1**
- 1 help
 - 2 reserve
 - 3 for
 - 4 what
 - 5 have
 - 6 near
 - 7 that

MODULE 10.4

- SPEAKING 3**
- 3 January 6th–13th 1 February 14th –March 7th
 - 4 April 3rd–8th 2 June 23rd, 24th

MODULE 10.6

- LISTENING**
- Period
From: November 10th To: November 13th
- Type of car
- Mini Economy Compact
- Premium
- manual automatic
- Options
- child seat GPS
- air conditioning diesel

MODULE 10.7

- LISTENING 1**
- 1 for
 - 2 table
 - 3 change
 - 4 So

MODULE 11.1

- LISTENING 1 a 4 b 3 c 1 d 2
 2 3 open 1 tell 2 e-mail 4 install
 4 1 Sure 2 busy 3 course 4 time

MODULE 11.2

- LISTENING 2 g write to Mr. Valdez
 a make some coffee
 e check these figures
 h close the window
 d answer the phone
 f get me a sandwich
 i mail these letters
 c replace the printer cartridge
 b turn off the air conditioner

MODULE 11.4

- LISTENING 3 2 morning
 3 after
 4 lunchtime
 5 this
 6 Wednesday
 7 morning
 8 next
 9 the

MODULE 11.5

- LISTENING 1 1 Should
 2 good
 3 I
 4 anyway

MODULE 11.7

- LISTENING 1 1 up
 2 problem
 3 moment
 4 appreciate

MODULE 11.8

- READING 1 Possible answers:
 1 junior co-worker
 2 co-worker and friend
 3 sales clerk
 4 senior co-worker

MODULE 12.1

- LISTENING 1 1 F 2 F 3 T 4 F 5 T 6 F
 2 5 There's a good Italian restaurant near your hotel.
 2 What do you think of San Francisco?
 1 Would you like something to eat?
 3 Would you like to have dinner tomorrow evening?
 6 We can meet in the hotel lobby.
 4 Do you like Indian food?

MODULE 12.3

- LISTENING 1 1 fascinating
 2 interesting
 3 exciting
 4 fantastic

MODULE 12.5

- SPEAKING 1 a It's Italian food.
 b It's Mexican food.
 c It's Chinese food.
 d It's Thai food.
 e It's Japanese food.
 f It's French food.
 g It's Korean food.
 h It's Indian food.

MODULE 12.9

- LISTENING 1 1 everything
 2 pleasure
 3 regards
 4 again