

Chief Purser: Welcome to Zen Airlines, flight 619 to Kansai. Captain Bush is in charge on the **flight deck** today, and my name is Clinton, your Chief **Purser** on this flight. Our flight time to Kansai is expected to be 4 hours and 10 minutes. In order to prepare for **take off**, please make sure that your seat belt is securely fastened. According to the latest **weather forecast**, we are expected to have some **turbulence** *en route* , *so please* remain in your seat with your seat belt fastened. Also, may we remind you that portable telephones should remain switched off throughout the flight. Your cabin attendants are looking forward to serving you. If there is anything we can do to make your flight more comfortable, please let us know. Thank you.

Sunny: Are they really welcoming us? They say welcome, but then they just tell us what we should and shouldn't do. We're adults! We know how to behave on flights.

Cindy: **Chill out**, Sunny. They're just doing their jobs. Our safety is just as important as our comfort. That's why they have to repeat routine phrases every time.

Sunny: So they're just following rules laid down by their airline company?

Cindy: That's right. They're following certain flight SOP(standard Operating Procedures). I wish we had some procedures that would make our business as well as theirs.

Sunny: You can say that again... Whoa.. **time flies!** Almost hit our destination... I think I'm going to have a **jetlag** after this flight.

Vocabulary	Meaning
Flight deck	the upper deck of an aircraft carrier
Take off	depart from the ground
Weather Forecast	a forecast of the weather
Turbulence	instability in the atmosphere
Chill out	become quiet or calm
Time flies	time seems faster specially when you are having fun
Jetlag	a temporary disruption of bodily rhythms caused by high- speed travel

