



## Unit8. 電話をかける

### Phone call (3)



#### (1) Conversation

I'd like to change my bed sheets.

Guest: Hello.

Receptionist: Hello. Good morning, ma'am.

How can I help you?

Guest: Hmm, I'd like to have my bed sheets changed.

Would you mind sending someone to change them.

Receptionist: What room number again, ma'am?

Guest: Room 804.

Receptionist: Would there be anything else?

Guest: That's all. Thanks.



## (2) Activity 1

Practice the dialogues with your Coach. Take turns and take note of the stress and intonation of each question.

## (3) Activity 2

Practice the dialogues with your Coach.

Play your assigned role using your own words.

## (4) Conversation

**Would you mind fixing my air-conditioner.**

Room Service: Good morning. How can I help you, ma'am?

Michiko: Would you mind fixing my air-conditioner.  
I think it's not working properly.

Room service: Are you sure, ma'am?  
We just replaced it yesterday.

Michiko: Yes. It stops after 5 minutes.

Room service: Oh..maybe it's the timer.  
Please reset the timer, ma'am.

Michiko: I don't know how.

Room service: Okay. I'll send someone to set it for you.

Michiko: Thank you.



### (5) Activity 1

Practice the dialogues with your Coach. Take turns and take note of the stress and intonation of each question.

### (6) Activity 2

Practice the dialogues with your Coach.

Play your assigned role using your own words.

### (7) Describe the pictures

