

**For Teachers:** Please read each dialogue to the student as well as the titles of the pieces. In this part, do not read the question, situation or answers to the question to the student. They are here for your review. Please have the student read the answer rather than merely saying the number. After each question, please wait for the student to answer the question before continuing.

**Part 3 – Real Life**



**L1E 12-2**

In this part, you will hear five passages, (F) through (J). The passages represent real-life situations. Each message will have one question, No. 21 through No. 25. Before each passage, you will have 10 seconds to read the situation and question written in your test booklet. After you hear the message, you will have 10 seconds to choose the best answer and mark your answer on your answer sheet. The passage will be given only once. Now, let's begin.

**(F)** You have 10 second to read the situation and Question No. 21.

Hi, it's Jen Walters. The store manager asked me to inform all our cashiers that we've been getting some counterfeit bills lately. The police think there's a counterfeiting ring here in town, because the bills are turning up in other stores, too. They're going to offer free training sessions on how to spot fake bills, and the store manager wants all cashiers to attend. The sessions will be held at the Town Hall from three to five this Wednesday and from 12 to two on Friday. If you can't make either of those days, call the police station and speak to Officer Madison. He's trying to arrange additional sessions for the next week. I'm planning to go on Wednesday, so I can give you a ride if you'd like.

Now mark your answer on your answer sheet.

*No. 21*

**Situation:** You work as a part-time supermarket cashier. You attend school from 2 to 7 p.m. on Wednesdays and all day on Fridays. You receive the following voicemail message.

**Question:** *What should you do?*

- 1 *Call Jen Walters before Wednesday.*
- 2 **Contact Officer Madison.**
- 3 *Attend the first training session.*
- 4 *Get a ride with a co-worker.*

**(G)** You have 10 second to read the situation and Question No. 22.

I'm going to be honest, there's no way I can do everything on your budget. You'll have to decide what you want me to take care of and consider doing the easier stuff like painting yourself. We could smarten up the kitchen by replacing the cabinets, but that would eat up most of your budget, so I suggest putting it on hold for now. Now, I know the deck is high on your list, but the work there is really cosmetic, not structural. If you're planning to put the house on the

market, it would make more sense to use the money you have to finish the basement. An extra bedroom down there would add to the value of the property. Other than that, some of the floorboards in the living room will need replacing sometime, but you can probably wait before doing that.

Now mark your answer on your answer sheet.

*No. 22*

*Situation: A contractor is giving you advice on renovating your home, which you are planning to sell.*

*Question: What should you have the contractor work on?*

- 1 The deck.
- 2 The kitchen.
- 3 **The basement.**
- 4 The living room.

(H) You have 10 second to read the situation and Question No. 23.

This is Geraldine Carson from Global Staffing. Three companies are interested in meeting you. Blake International is on the hunt for a manager for their South American sales department, so you'd be able to use your Spanish language skills. IT would mean relocating to Buenos Aires, though. Next, there's NasTech, which is hoping to expand operations in Europe and is seeking someone to take charge of that. It's a big responsibility, but your knowledge of Spain and France would be a big plus. You'd be based in their head office in San Fransisco. Finally, Zentronix is looking for someone to head up their domestic sales department here in Los Angeles. Call me so that I can set up introductions, with any of the companies you're interested in. Or, if none of these match your requirements, I'll try and come up with some alternatives.

Now mark your answer on your answer sheet.

*No. 23*

*Situation: You receive a voicemail message from your recruitment agency. You have lived in Europe and want to make use of that experience while living in the U.S.*

*Question: What should you ask the agent to do?*

- 1 **Set up a meeting with NasTech.**
- 2 Tell Zentronix you are interested.
- 3 Find out moe about Blake International.
- 4 Look for a more suitable company.

(I) You have 10 second to read the situation and Question No. 24.

I've read your first draft. I'd pass you if you went with this, but I wouldn't give you better than a B. Your main argument, that the Freemasons had significant influence on early American political thought, is not very well supported. Basically, the weakness of your sources is a problem. You are trying to substantiate your argument with a few isolated examples, but the sources you've chosen don't fully support your position. I've put together some alternative sources to help you come up with better evidence. It's up to you to use them in a way that strengthens your argument enough to ensure a higher grade. Of course, if you have the time, you could also shift gears entirely. You could still do something related to the Freemasons, but with a different argument that would be more easily backed up by the literature.

Now mark your answer on your answer sheet.

*No. 24*

*Situation: You are discussing your final paper with your college professor. You need an A to qualify for a scholarship but do not have time to start over.*

*Question: What should you do?*

- 1 *Quote your sources more frequently.*
- 2 *Avoid including the Freemasons.*
- 3 *Reduce the number of examples you use.*
- 4 ***Use the sources your professor suggested.***

(J) You have 10 second to read the situation and Question No. 25.

Hey Greg, it's Phil. I guess the problem with your car is that the engine's either not getting fuel or not getting electricity. The first thing you should check is the battery. If that has plenty of juice, it may be a problem with the starter. If you turn the key and hear a loud click but then nothing happens, get under the hood and make sure the connections to the starter are OK. If there's no click when you turn the key, you'll probably need to have a new starter relay put in. If you can hear the engine turn over, but it doesn't actually start, you might have a problem with your fuel pump. Either way, you'll need to call out a mechanic. I wish I lived closer so that I could take a look at it myself. Anyway, let me know how it goes.

Now mark your answer on your answer sheet.

*No. 25*

*Situation: Your car will not start. The battery is fine, but when you turn the key, you hear nothing. You called a friend who is a mechanic for advice. He leaves the following voicemail message.*

*Question: What should you do?*

- 1 Wait for your friend to come over.*
- 2 Check the connections to the starter.*
- 3 Buy a new fuel pump.*
- 4 **Get the starter relay replaced.***